

Plan Now, Less Stress Later

MAINTENANCE TIP • DECEMBER 2012

When a natural disaster strikes or a roofing failure occurs, many building owners forget a valuable asset purchased along with the roof: the warranty. Take a few steps now and be prepared.

When Building Owners are confronted with a roof related issue or problem after a storm (i.e. strong storms with high winds, such as Hurricane Sandy), their natural reaction is to call a roofing contractor and work directly with them to resolve the problem immediately. As you can imagine, under the duress of the situation, the building owner can often overlook the issued warranty for the roof system and fail to notify by the manufacturer, as it is usually required by the Terms & Conditions of the warranty.

It is crucial that the original issue or problem is reported to the manufacturer for documentation and for the manufacturer to assess the extent of the problem and ensure that it is dealt with correctly and comprehensively. In overlooking this process, potential problems could arise when requesting future service under warranty. The best advice for the Building Owner is to make sure to have a written plan in place for whom to contact, and follow up with in order to protect their roof investment.

For more information about FiberTite Roof Systems, please call Seaman Corporation at 800-927-8578, ext. 5953 and ask for Art Marangi or send an email to amarangi@seamancorp.com.



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